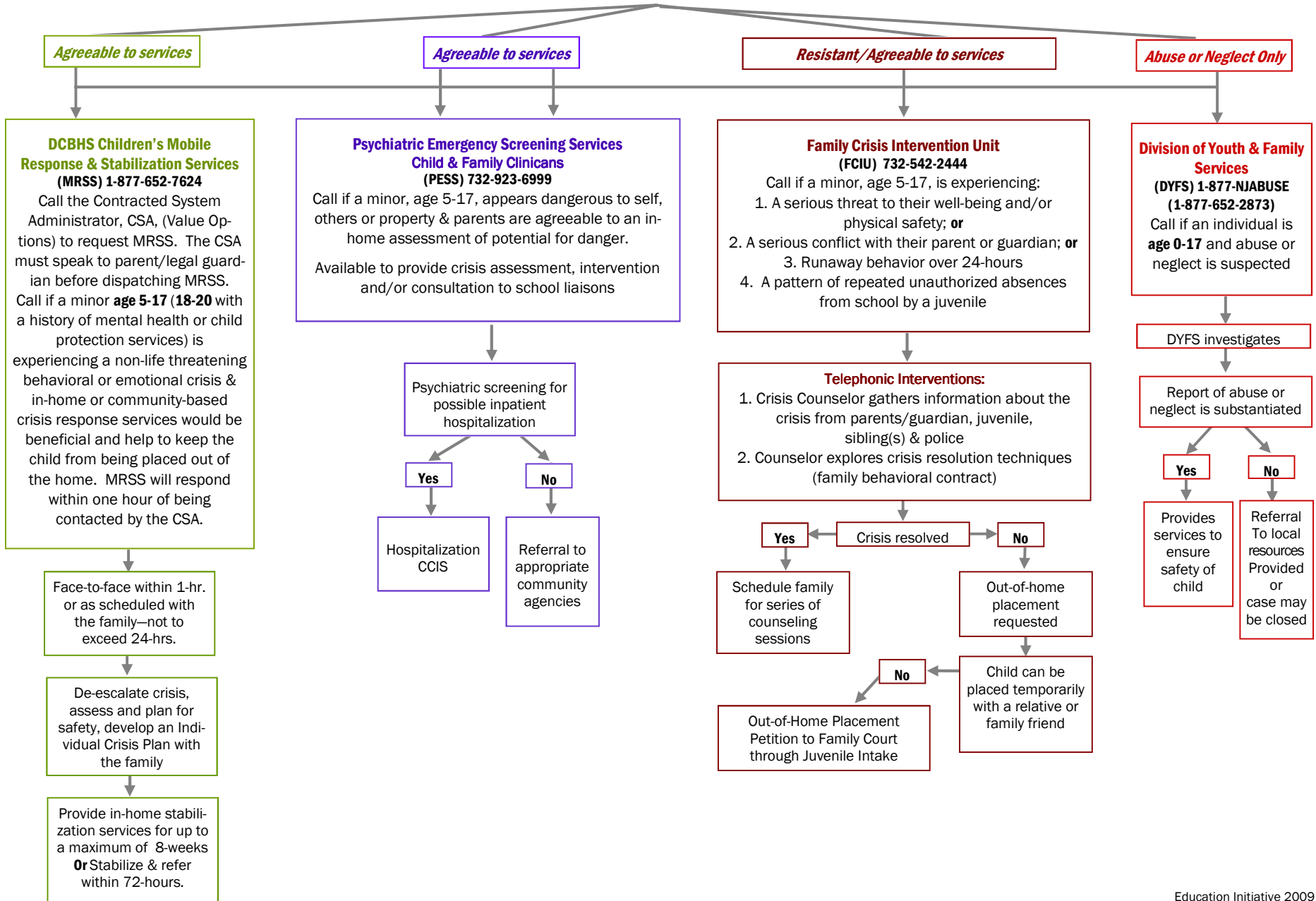


Monmouth County Children's Crisis Help Flowchart

Always contact the police if a child: Is in imminent danger of causing or experiencing physical harm or a medical emergency exists
For all other crises see below



Monmouth County Children's Crisis Help

	CMRSS DCBHS Children's Mobile Response & Stabilization Services <i>(AKA: Mobile Response)</i> 1 877 652 7624 press option 2	FCIU Family Crisis Intervention Unit 732 542 2444 732 431 7280 after 5 p.m.	PESS Psychiatric Emergency Screening Services Crisis Clinicians 732 923 6999 (Hotline 24/7)	DYFS Division of Youth & Family Services 1-877-NJABUSE (1-877-652-2873)
<i>Referral Source</i>	All referrals through the DCBHS Contracted System Administrator (CSA) (AKA: Value Options)	Referrals may come from police, juvenile justice, schools, community agencies & self referral	Referrals may come from parent, school, police, agency or other responsible adult	Referrals may come from anyone
<i>Referral Status</i>	Voluntary	Voluntary or involuntary (police)	Voluntary	Voluntary or involuntary
<i>Behaviors Addressed</i>	Primary Behaviors: <ul style="list-style-type: none"> . Crisis related to escalating emotional or behavior problems at home or in school . Mental health issues . Substance abuse issues . Placement at risk Secondary Behaviors <ul style="list-style-type: none"> . Running away . School truancy 	Primary Issues: <ul style="list-style-type: none"> . Serious threat to well-being . Parent/Child conflict regarding repeated disregard for parental authority . Runaway behaviors . A pattern of repeated school truancy Secondary Issues: <ul style="list-style-type: none"> . Mental health issues . Substance abuse issues . Other conduct issues 	Primary Issues: <ul style="list-style-type: none"> . Serious threat to well-being . Appears dangerous to others or property 	Primary Issues: <ul style="list-style-type: none"> . Child abuse or neglect
<i>Services Provided</i>	<ul style="list-style-type: none"> . Respond on-site within one hour 24/7 . De-escalate the crisis . Conduct a crisis assessment . Offer community referrals . Arrange in-home services . Provide case management for up to eight weeks 	<ul style="list-style-type: none"> . Available by appointment Monday –Friday 9–5 and on-call by telephone after 5 p.m. and weekends . Assessment and referral . Monitors family for up to three months . May petition the court if the family crisis continues and all services have been exhausted 	<ul style="list-style-type: none"> . Crisis assessment . Consultation to schools . On-site assessment . Hospital assessment 24/7 . Support, crisis counseling and guidance to community groups, families & children subsequent to traumatic event . Outreach available by Child/Family clinicians . Located at Monmouth Medical Center 	<ul style="list-style-type: none"> . Abuse/neglect investigation . Foster care & adoption . Permanency . 24/7 response . Family supervision . Case management . Ensures safety of child
Contacts:	Joelle Zapotka Director 732 842 2000 ext 4275	Melvin Neal Program Manager 732 542 2444 ext 111	Jim Romer Director 732 923 6940	1-877-NJABUSE (1-877-652-2873)