

**Monmouth County**  
**Board of County Commissioners**  
**Division of Transportation**

Monmouth County Board of County Commissioners

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**SENIOR CITIZEN AND DISABLED RESIDENTS**  
**TRANSPORTATION ASSISTANCE PROGRAM**  
**January 1, 2027 – December 31, 2027**

**Grant Application**  
**Public Hearing**  
**October 1, 2026 – 11:00 A.M.**  
**Monmouth County Agricultural Building**  
**4000 Kozloski Road, Freehold, NJ 07728**

The Monmouth County Division of Transportation offers a demand response service which operates from 7:00 A.M. to 4:00 P.M. Monday through Friday. We are a curb-to-curb service with 28 fully ADA accessible vehicles, with 3 more buses to be delivered in the next 30 days and 7 more by the end of the year, bringing our total to 38 fully accessible vehicles.

We have 27 fulltime Motor Vehicle Operators who are trained using the PASS system, driver safety classes, and client sensitivity courses. We provide yearly refresher training on a variety of topics, including refresher training for wheelchair tie downs and passenger safety. The County performs background checks on all drivers, and they are subject to random drug testing monthly.

The Division of Transportation provides services to senior residents, 60 years of age and over and to disabled residents whose disability is either temporary or permanent. The Division provides rides to medical appointments, life sustaining treatments such as dialysis, chemotherapy, and radiation, senior centers, grocery stores, food pantries, barber shops, hair and nail salons, as well as other general shopping and socialization trips. All trips can be booked with as little as 24 hours notice or as far as 6 months in advance of the requested trip date. However, it is important to note that services are first come first serve and are based on availability, and the Division does currently have a waitlist.

The County also provides transportation services to the Center for Vocational Rehabilitation and the Monmouth County Division of Workforce Development. We also provide services to our Veterans, with twice a month transportation offered to various Veterans Clinics and Hospitals in Toms River, East Orange, and Lyons, as well as service to the Tinton Falls Veterans Clinic by request.



**Transportation Service Hours:** Monday through Friday, 7:30 a.m. to 3:30 p.m. • **Office Hours:** Monday through Friday, 7:00 a.m. to 4:00 p.m.

[www.visitmonmouth.com](http://www.visitmonmouth.com)

Heading into 2027, the Division of Transportation has 3 main goals that we are confident we can achieve. The first is to hire new drivers and add more ADA accessible vehicles to our fleet. Last year at this time, we had 17 drivers with a goal of reaching 25 drivers in 2026. We are proud to report that as of last month, we officially surpassed our goal by hiring 3 new drivers to bring our total to 27 Motor Vehicle Operators. In 2027, we plan to continue this momentum with a goal of hiring 8 new drivers to bring our total to 35 Motor Vehicle Operators. In 2026 we are on pace surpass our goal of 30 fully ADA accessible vehicles, as we will be reaching a total of 38 vehicles by the end of the year. In 2027 we plan to continue acquiring new vehicles with the goal of reaching 45 fully ADA accessible vehicles. Meeting those goals will be critical in allowing us to meet our next two goals for 2027.

Our second goal for next year is to eliminate our waitlist. In the last year, we have seen our average number of total daily trips nearly triple, bringing us from an average of under 1,250 trips a month to our current monthly average of nearly 4,000 trips. Even with this increase, the demand has continued to outpace our availability, and we currently have a waitlist of almost 3 weeks. By continuing to add drivers and vehicles, we are confident that we can significantly reduce, if not eliminate, the waitlist.

Our third goal for 2027 is to expand our services. Monmouth County residents have limited options for public transportation and many of our residents, especially the senior and disabled community, depend on the Monmouth County Division of Transportation and the Ride In Monmouth program to leave their homes and have access to the community. Currently our offices close at 4:00 P.M., which means depending on the location of the trip, the last pick-up time is roughly 3:00 P.M.. By expanding our hours to 5:00 P.M., only adding an hour a day, we could significantly impact the quality of life for many of our residents. We are also looking at offering limited weekend service, which would also allow our clients greater access and participation in our communities resulting in tremendous benefit to the County overall.

We will be able to accomplish these goals through the hard work of our office staff and drivers, the tremendous support of the Board of County Commissioners, and of course our various grant awards. For 2027 we are submitting an application to NJTRANSIT in the amount of \$3,464,197.00 for SCDRTAP funding and \$314,421.00 from the FY2027 5311 grant which will have a County match of \$157,210.50.

The Monmouth County Division of Transportation and the Ride In Monmouth program play a vital role in the community, providing transportation to those who might not otherwise have the ability to get to their medical appointments, or to the grocery store, or be able to participate as active member of the community. We look forward to continuing to move forward in 2027, offering even more expanded and enhanced services to our riders, so that we are as efficient and effective as we can be for the residents of Monmouth County.