

# Turkey Swamp Campground Refund Policy

## **Please Be Advised Our Refund Policy has changed**

### 1. Family Campsites

A refund less a five dollar (\$5.00) processing fee may be granted if a permit holder cancels an advanced registration prior to the reserved date or vacates a campsite prior to permit expiration and gives notice to the Turkey Swamp Park Office at least two (2) days in advance of cancellation.

### 2. Cabins

Cabin rental cancellations must be made fourteen (14) days in advance in order to receive a full refund less a five dollar (\$5.00) processing fee. A fifty percent (50%) refund shall be issued if the cancellation is less than fourteen (14) days.

### 3. Group Camping

Group camping site cancellations must be made fourteen (14) days in advance in order to receive a full refund less a five dollar (\$5.00) processing fee. A fifty percent (50%) refund shall be issued if the cancellation is less than fourteen (14) days.

### 4. Boat Rentals

Full Boat Rental refunds shall only be provided to a boater who has rented a boat and is unable to leave the dock. Once a boater has left the dock, a full refund shall not be provided. No refund shall be provided to a boater who has used the boat for more than half the specified rental period. A fifty percent (50%) refund shall be given to a boater who has used the boat for less than half the specified rental period when management has to close the lake due to unsafe conditions.

**Effective Date – January 25, 2016**